

THE LISTEL HOTEL

Whistler

at the heart of the village



November 26, 2013

Danny Leitch
Director of Business Development
BC Golf Guide / Golf the World Vacations

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The Listel Hotel Whistler and BC Golf Guide / Golf the World Vacations Group and FIT Agreement 2014

The following represents an agreement between the **Listel Hotel Whistler and BC Golf Guide / Golf the World Vacations**.

May 1 – June 12, and Sept 12 – November 30, 2014, Deluxe Room (2 Queen Beds)

\$89.00 - Midweek (Sunday-Thurs)

\$109.00 – Weekends (Friday, Saturday, Statutory Holidays)

June 13 – Sept 11, 2014. Deluxe Room (2 Queen Beds)

\$99.00 - Midweek (Sunday-Thurs)

\$129.00 (Fridays, Saturdays, Statutory Holidays) –**Two nights minimum stay required over a Saturday night.**

*** We offer complimentary Continental Breakfast to our guests. (Self-serve, in our Mountain Breakfast Room, 7:00 am – 10:00 am daily)**

Rate Details

- Rates are based on single or double occupancy. Rooms feature two queen beds.
- Rates are quoted in Canadian funds, NET (non-commissionable).
- Rates are subject to 15% PST, HRT and MRDT (subject to change)
- Two nights minimum stay required for Friday, Saturday and Statutory Holidays from June 14th – September 13th, 2014
- Rates are not applicable to conference, incentive or for groups larger than 25 rooms. These groups will be negotiated and contracted separately.

Additional Information

- Bus driver at 50% discount off room rate if applicable. Minimum 15 rooms paid per group, per night.
- Extra person is \$25.00 plus 15% PST, HRT and MRDT; Maximum 4 guests per room, cots are not available.
- Children 18 years and younger are at no extra charge when sharing room with paying adult.
- Gated underground parking is available at \$18.00 plus 5% GST per vehicle, per night.
- Complimentary wireless high-speed Internet access.
- Non-Smoking Hotel

Complimentary Policy

We will offer **1 complimentary room** for every 20 rooms paid per night, per group. ...2

Third-Party and E-Channel Distribution Provision

Rates herein are quoted on a confidential net, non-commissionable basis, and are not to be offered for resale to the public or through any publicly accessible distribution channel, as "stand-alone" rooms. If satellite, representative, or subsidiary offices will be entitled to the confidential rates quoted in this agreement, The Listel Hotel must be notified

In writing, and agree to that rate distribution, or any resale in the public domain. In the event rooms are offered to customers in violation of this provision, The Listel Hotel shall have the right, in its discretion, to cancel all or any part of this commitment without liability of any kind.

Baggage Handling

Baggage handling is available on request basis at \$7.00 CAD plus 5% GST per person per bag, round trip.

Group Pre-Payment Policy (10 – 25 rooms)

A \$500.00 non-refundable deposit is required 60 days prior to the first date of arrival.

Group Payment Policy (10 – 25 rooms)

Full payment (including baggage, meal charges and applicable taxes) is due 30 days prior to the group's arrival. Late payment may terminate this agreement, and may result in the guests paying for their stay upon departure.

Group Cancellation Policy (10 – 25 rooms)

Notice of cancellation must be received in writing no later than 30 days prior to the tour's arrival. Room nights cancelled within thirty days of arrival will be charged to the company's master account.

Group Rooming List

A final rooming list, including arrival and departure times, baggage handling and meal requests is required 30 days prior to arrival. Please email this information to rlasher@listelhotel.com.

FIT Payment Policy (9 rooms or less)

All FIT reservations must be paid 14 days prior to the arrival date. Late payment may terminate this agreement, and may result in the guests paying for their stay upon departure.

FIT Cancellation Policy (9 rooms or less)

Notice of cancellation must be received in writing no later than 48 hours prior to guest's arrival. If the company fails to cancel the reservation 48 hours prior to arrival or if the guests fail to arrive at the hotel, the prepaid amount is non-refundable. If the company has billing privileges they will be billed for the "no show" guest's entire stay.

Billing Arrangement

Billing privileges are subject to approval at time of contract. In such case, payment must be received within 30 days of receipt of Invoice. Please note any accounts that are 30 days past due will be charged a 2% interest fee per month, or 24% per annum.

Incidental Charges for Group & FIT

All guests are responsible for their own incidental charges (unless otherwise specified at the time of booking). The front desk will take a credit card imprint at check-in to cover any outstanding incidental charges. If guest does not have a credit card we will require one piece of government issued identification (i.e. Drivers license) which we will take a photocopy of and a \$100.00 CAD deposit.

Check-in and Check-out Times

Check-in time is 4:00 pm. We cannot guarantee availability of rooms prior to 4:00 pm on the day of arrival. Upon check-in, please have your Tour Director/guest present any vouchers that are required. Check out time is at 10:00 am.3

Motor Coach Parking

The Listel Hotel cannot guarantee motor coach parking. It is the responsibility of the tour company to make arrangements for motor coach and applicable transfers for the coach driver.

Group Confirmations

The Tour Director must contact the Reservations Supervisor or Front Office Manager at 1.800.663.5472 or rlasher@listelhotel.com at least 2 days prior to the group arrival to re-confirm all arrangements (room counts, arrival/departure times, meal arrangements, or changes).

Meal Arrangements

The Listel Hotel Whistler has special Tour Menus for all meals. Please contact Alena Kovac at 604.972.6001 or alenak@listelhotel.com for menus and to make arrangements. Menu selections function room set-ups and any special requests must be advised no less than 14 days prior to the tour arrival. All meal prices are based on current costs and are subject to change. Catering functions will be subject to 18% service charge and applicable taxes.

Tour Menu Information 2014

Full Breakfast Buffet at \$17.95 plus 17% service charge and 5% GST:	<u>All Inclusive price:</u> \$22.05 per person
Group Full/Hot breakfast buffet can be arranged at specified time, minimum number is required.	

Confirmations

If the above terms meet with your approval, please sign below and return a copy of this letter as confirmation of your acceptance by December 10th, 2013; once your signature is received we will then load your company profile into our system for future enquiries.

Thank you for choosing the **Listel Hotel Whistler**. We look forward to welcoming your guests to the hotel in 2014!

Sincerely,
Listel Hotel Whistler

**Confirmation of Acceptance on behalf of
BC Golf Guide / Golf the World Vacations**

Gillian Meurer
Director of Sales

Signature

Please Print First and Last Name, Title

Date

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4121 Village Green, Whistler, British Columbia, Canada V0N 1B4
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LISTEL HOTEL WHISTLER

2014 Summer Wholesale FIT and Block Policies

Payment Policy:

Unless billing arrangements have been made, full payment is required fourteen (14) days prior to arrival.

If you have arranged billing, a statement will be mailed to you weekly and full payment is required within 15 days of receipt of invoice. Interest will be charged at 2% per month, 24% per annum on overdue accounts.

We accept the following methods of payment: Visa, Master Card, American Express, Enroute, Discover, Diners Club and JCB cards, certified cheque, bank draft or electronic funds transfer in Canadian Funds.

Cancellation Policy:

- Cancellations received 48 hours within arrival will be charged 1 night room and tax.
- No refunds for "no-shows", late arrivals or early departures.

Block Release Policy

If reservations are not received by fourteen (14) days prior to arrival date, the block space will be automatically released. (During May 1 – November 30, 2014 period)

Additional Information

- Parking is \$18.00 plus 5% GST per night (subject to change)
- Pets are \$25.00 plus 15% PST, HRT and MRDT (subject to change)

I have read and agree with the above Payment, Block Release and Cancellations Schedules.

Signature

Date

Please Print First and Last Name

Title

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